Frog Support

Did You Know?

FROG ACCOUNTS

All parents/carers of students at Winston (with parental responsibility) have a Frog account created for them automatically when their son/daughter becomes a student at Winston.

Don't know your details?

IF you don't know your Frog account details follow these instructions

Email Problems

When resetting your password Frog uses the email address held by the school systems to find your Frog account, If you share your email address with another parent/carer Frog will be unable to find your account and you will get a 'Duplicate Email' message. Please contact
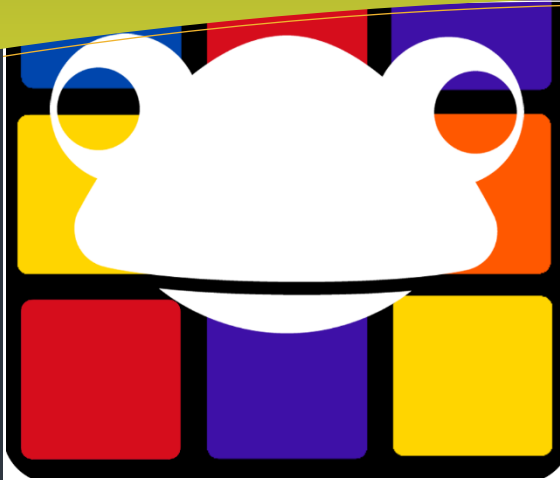
Frog Support

a.cochrane@wcsc.org.uk

If your email address is not found you will need to inform the office to update your contact details. Your new email address will be added to your Frog account overnight so please wait a day before trying again

Office

office@wcsc.org.uk

01483 476861

What information is on Frog?

Notices for Parents

Your child's homework & reports

Details of Acheivements and Behaviour

Copies of letters sent home

Safeguarding, exams and much more

Parent Frog Accounts

If you have forgotton your *username OR your password* here is how you can retrieve them

Go to the school website www.wcsc.org.uk and click on 'Frog Login Parents'

1. Click on "Forgot Password?"

2. Insert your email address and click on Submit (if you get an error please see information on the left)

3. Confirmation message

4. An email will be sent to you:-

Frog Support

Did You Know?

FROG APP

There is also a Fog app called "MyFrog" (Download from Playstore/App Store)
The app shows homework and homework calendar. Enter URL *frog.wcsc.org.uk* when asked for the school URL then login with your Frog account details

Contacts

Need help with Frog?
Frog Support
a.cochrane@wcsc.org.uk

Need to update your contact details?
Office
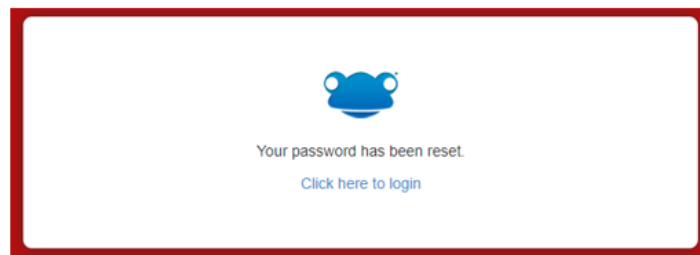office@wcsc.org.uk
01483 476861

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Parent Frog Accounts

Resetting password for username: **your.username**

Password:

Confirm Password:

Reset Password

Make a note of your username (your username is NOT your email address)

You can now input a new password.

Confirm the password in the second box and click on "Reset Password"

Your password has been reset.
Click here to login

Click on the 'Click here to Login' link . You will now be able to log in using your username and new password